



Quality Policy

Chemical Analysis is committed to providing the highest quality analytical and testing services by continually exceeding all customer requirements while applying the appropriate regulatory and contractual requirements.

In order to ensure that the needs and requirements of our customers are continually met, Chemical Analysis will:

- Liaise with customers at all times to ensure any requirements are clearly understood and agreed upon.
- Operate under a well structured quality management system that integrates procedures, processes and resources with the primary objective of providing world class analytical services delivered in an efficient and timely manner.
- Set quality objectives and plans in order to assist with the successful implementation of this quality policy.
- Educate and provide personnel with the necessary resources to carry out their responsibilities in accordance with the quality management system and any required competency standards.
- Ensure compliance with the quality management system and through effective management review and support, constantly strive to improve the quality management system.
- Uphold professional values, conduct and ethics at all times.

Prepared by:

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Doc: QP001	Ver: 7
Effective : 13 / NOV / 2017	
Review : 13 / NOV / 2020	
Copy ID:	